



NHS Highland



Merging Resources for NHS Highland

The Challenge

The Acute and Primary Care Trusts within NHS Highland were merging resulting in the need to consolidate their information infrastructures onto a single platform.

NHS Highland Acute & Primary Care

NHS Highland serve the largest and most sparsely populated part of the UK with all the attendant issues of a difficult terrain, rugged coastline, populated islands and limited internal transport and communications infrastructure. The population is approximately 299,000.

Tecnica Limited

Tecnica are an IT solutions provider focused on core solution areas that address business application and information access.

We utilise best of class technologies to deliver these solutions. Our technical staff has the knowledge and expertise to evaluate and understand the business requirements of each customer and propose the appropriate cost effective technology solution.

Tecnica work with both the private and public sector installing, monitoring and managing some of the most complex IT infrastructures across Scotland.

The Business Solution

NHS Highland approached Tecnica for consultancy on a design and implementation strategy based on Microsoft Windows 2003 Server. A target was set to migrate their four main Primary Care locations comprising of around 1,000 users by end of June 2005.

The primary goal comprised of migrating from Novell Netware 5.0 and Groupwise 5.5 to Windows 2003 Server with Exchange 2003. Tecnica with skills in all the above technologies and their additional networking and communication skills were well suited to meet the challenges posed by the project.

Tecnica adapted the environment to support legacy systems whilst implementing and configuring DHCP and WINS, as well as migrating Citrix servers to the new domain to cater for remote user access.

Tecnica supplied cross training to enable NHS Highland to roll out the satellite sites. Tecnica will continue to be involved in a support capacity and will assist with server infrastructure consolidation.

The Results

Early feedback would suggest that the project has gone extremely well and has met all the requirements set out in the project plan within the timescales.

"We are extremely pleased with the way Tecnica handled and delivered the first four phases of our midrange migration. A project of this magnitude does pose risks and concerns to any organisation, however it has to be said that consultants from Tecnica worked well with our staff keeping the moral and optimisms high. User feedback has been positive praising the efficient professionalism of the team, a job well done."

**Head of eHealth
Infrastructure Services NHS Highland**

Case Study

www.tecnica-ltd.co.uk